



US Army Corps
Engineers
St. Louis District

Information Bulletin

Leaders in Customer Care

Vol. 8

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RESCUE AT LD-26

Three District employees were recently cited for quick action in rescuing a fisherman in trouble at Locks and Dam 26.

Wilford Meyers, Tom Miller and Neal Krigbaum received letters of appreciation for their initiative.

The three employees were moving the locomotive crane across the top of Dam 26 when they spotted a bass boat, with one occupant, lodged against a tainter gate. Miller maneuvered the crane into position and lowered Krigbaum a platform. The boat was secured to the platform and the fishermen joined Neal there.

The crane then moved on to the Missouri shore, towing the bass boat and its operator to safety.

It seems that the boat's propeller became fouled on a bouy line, and the current then carried the boat and fisherman into the tainter gate. Fortunately, current conditions were not severe at the time, and the boat did not capsized.

Once on the Missouri bank, the Corps crew helped the fisherman free the prop, checked the boat for proper operation and watched him proceed on his way.

Even if you are on the right track, you will get run over if you just sit there.

Will Rogers

RO-C FADES INTO SUNSET

A two-decade era of District history was closed out with the deactivation of the Cannon Resident Office last month.

Official orders, dated July 9, 1986, abolished the Clarence Cannon Dam and Reservoir Resident Office and deleted office symbol LMSRO-C.

The very name itself harkens back to earlier years, prior to renaming the reservoir Mark Twain Lake.

Starting in 1966, the construction of Cannon Dam was plagued by a series of unfortunate and frustrating circumstances. Unforeseen foundation problems, funding delays, labor-management disagreements--even an Act of God, when lightning struck the concrete batch plant--all these combined to delay the project.

Then, in 1981, came the most painful blow of all. Record breaking rainfall during the month of July produced river stages which overwhelmed the cofferdam protecting the worksite. Large portions of the partially-completed earthfill dam were washed away, along with instrumentation and drainage systems in the base of that section of the dam. The project was set back a bit more than a year and costs were increased by about \$7.5 million.

In the end, however, all the problems were overcome. The dam was dedicated

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in September 1984, and the hydroelectric power plant went "on line" that November.

In the less than two years since, the project has well begun paying for itself. During 1985 the power plant produced near double its design capacity in electric power. Also in 1985, Mark Twain Lake attracted nearly one million visitors (1986 is currently running well ahead of last year's pace), and was a finalist for the Corps-wide "Project of the Year" award.

Since the impoundment of water began in August of '83, Cannon Dam has been credited with preventing more than \$4 million in flood damages.

Thus, despite problems and disappointments, another major asset has joined the Corps' inventory of multi-purpose projects.

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RETURN THOSE COURSE EVALUATIONS

All employees who attend training courses are supposed to return the evaluation form (copy #9 of DD 1556) to PO-T in a timely manner. It is imperative, especially with the end of the fiscal year approaching, that you unearth those Course Evaluations stuck in your in-baskets and return them immediately.

PO-T must have the evaluation--or they cannot give your credit for the course.

Please cooperate. Do it now.

REFRESHER COURSE FOR ENGINEERS

A refresher course in either civil, electrical, chemical or mechanical engineering is being offered by the University of Missouri-Rolla.

Dates and Time:

Tuesdays and Thursdays
11 Sep - 16 Oct 86
6:45 - 9:45 p.m.

Location:

J. C. Penny Building
UM-St. Louis Campus

Important Dates in August



Army Nurses Pay Raise Anniversary, August 3. The original pay to nurses requested by George Washington was \$2.00 per month in June of 1775. It increased to \$8.00 two years later. But on August 3, 1861, nurses became an official component of military hospital staffs. Congress authorized employment of women nurses at a salary of \$12.00 per month.

The U.S. Coast Guard was founded on August 4, 1790.

The first atomic bombing at Hiroshima, Japan, took place on August 6, 1945.

August 7th is the halfway point of summer.

On August 14, 1935 The Congress approved the Social Security Act.



Fee:

\$425 (includes extensive review manual, solutions manual, and sample exam.

The PE exam will be given in Jefferson City, Mo., 24 Oct 86.

Interested employees may contact Joe Williams at 553-5961.

The tuition fee is the responsibility of the employee as this is not a course where the District can provide tuition assistance.

ENGINEER DAY - 1986

The Corps' 211th birthday celebration was a huge success this year. Attendance at the awards ceremony and picnic was the best that even Joan Schick could remember. Several employees and their families stayed to socialize past regular duty hours.

Many Civilian Activities Committee members and other employees deserve our thanks for a job well done.

The chief cook, Ulas Wilson, and helpers Bill Groth and Kenny Rogers did a great job. Beth Pitrolo worked unselfishly with the kids games. Dennis Woodruff organized the sporting events with NFL precision. Many others, including Jean Lindhorst at the ticket table, worked all day. Irene Smugala organized the various segments as Committee Chairperson.

You know who to thank; give them a smile in the halls. It sure was fun.

SPORTS - BRAGGING RIGHTS

OD - 3 points (1st Volleyball; 2nd softball.)

OD - 2 points (1st Softball)

ED - 1 point (2nd Volleyball)

All the participation was spirited and some new friends were made. Wait until next year!!

Trophy on display in the 8th Floor trophy case.

SPOTLIGHT ON THE LIBRARY

POPULAR PAPERBACKS

The paperback rack containing popular, light reading materials needs a transfusion of donated paperbacks from District employees. For several years we have gladly received, two or three times a year, used copies from the SLASC Library. That process, however, has now stopped. Army post libraries worldwide receive their books (hard and paper) from a central procurement

activity in Washington, but due to recent budget cuts the popular paperback distribution has ceased. In order to keep our rack filled we need your help and ask for donations of paperbacks in good condition.

BEST SELLERS IN LIBRARIES

The top 100 books held by libraries nationwide has been compiled by the national cataloging database we use, OCLC. IN SEARCH OF EXCELLENCE edged out MEGATRENDS as the most popular book on library shelves, since more libraries own that particular book than any other. Following MEGATRENDS, No. 3 is THE CHICAGO MANUAL OF STYLE FOR AUTHORS, EDITORS AND COPYWRITERS, No. 4 is FAMILIAR QUOTATIONS by John Bartlett, and A PASSION FOR EXCELLENCE by Peters and Austin is No. 5. This annual computer survey of records in the OCLC has been done three times and is current as of Dec. 31, 1985.

BOOK INVENTORY

Be prepared for visits from library staff members over the next few months. We are undertaking a District-wide inventory of all books permanently assigned to offices/field sites. A schedule is being developed, and you will be notified in advance of the planned visit.

DIALOG

Dialog has available a new full-text file from McGraw-Hill called MCGRAW-HILL BUSINESS BACKGROUNDER. This file contains the full text of several vital publications including BUSINESS WEEK, CHEMICAL WEEK, AVIATION WEEK & SPACE TECHNOLOGY, ELECTRONICS and, most importantly for our purposes, ENGINEERING NEWS-RECORD. Indexing of ENR in the past has been fair to poor. Now, with this new database, articles, cover to cover, are included full text and can be searched by several access points. If interested, stop by or call for a demonstration.

INCENTIVE AWARDS

PROMOTIONS:

Forrest Brumfield, OD-NC
Diane Jones, RE-P
Rose Scaturro, PO-S
Gary Lee, RO-L
Kevin Curran, OD-RW
Terri Nicholson, PO-P
Cherrie Kimbrough, RO-L
Laurence Kennedy, SD-P
Linda Wichlan, ED-GF

SPECIAL ACT/SERVICE AWARDS

Betty J. Grady, EEO
James Lovelace, ED-H
Dale Modde, ED-P
Bruce Moore, ED-G
Barbara Cook, PO-F
Helen Tanner, PO-F
Alexander Bienkowski, ED-DA
Danny Austin, SD-C
Katharine Hayes, AS-L

PERFORMANCE AWARDS

Warren Jones, ADP

QUALITY STEP INCREASE

Corine Duft, RE-M

ON-THE-SPOT-CASH AWARDS:

Carol Smith, OD-RS
Martha Bunting, PO-F
Harry Edwards, OD-P
Charles Johnson, OD-P
Willie Johnson, OD-NC
Donald Rench, OD-E
Peter Coleman, OD-E
James Bonds, OD-E
Judy Hoyle, AS-M
Joseph Schwenk, ED-GF
Bruce Moore, ED-G
Thomas Mudd, ED-DA
Thomas Leicht, ED
David Spencer, ED
Richard Sovar, ED
Roy Parks, ED
Walter Wagner, ED
Gary Jones, ED

INTANGIBLE SUGGESTIONS:

Ray Allison, RO-L
David Haudrich, ED-DG.

TANGIBLE SUGGESTIONS:

Lawrence Stahlschmidt, OD-NL
William Busch, PO-L

PLANNING EXCELLENCE AWARD:

Jim Zerega of the Planning Division is commended for outstanding contributions to the U.S. Army Corps of Engineers in successfully directing the completion of the Ste. Genevieve Feasibility Report, and the initiation of the Coldwater Creek Feasibility Report.

Through his diplomacy, exceptional competence, leadership ability, and sense of public responsibility, he successfully responded to issues of a highly sensitive nature and greatly enhanced public and agency awareness, understanding, and acceptance. His dedicated efforts are in keeping with the highest traditions of the Department of the Army Civilian Service.

CONGRATULATIONS JIM!!!

“I expect to pass through this world but once; any good thing therefore that I can do, or any kindness that I can show to any fellow-creature, let me do it now; let me not defer or neglect it, for I shall not pass this way again.”

Etienne Grellet
(1773-1855)
Attributed

Marriages may be made in heaven, but the maintenance work has to be done right here on earth.

If you smile when everything goes wrong, you're either a nitwit...or a repairman.

Lake Shelbyville

Harry Gutzler spoke about the lake to 55 Young Farmers of Illinois.

The lake's interpretive van attracted nearly 3,000 visitors at the Mattoon 4th of July celebration and the Beecher City Summer Festival.

Three thousand two-hundred visitors enjoyed the festivities at the Armed Forces Day celebration. The day started with a parade through Shelbyville and included music by the Chanute Air Force Band, flying displays and repelling demonstrations.

Lake Shelbyville's Archaeologist Paula Cross and several local amateur archaeologists have formed the Kaskaskia Archaeological Society. The meetings are held in the Visitor Center and are open to the public.

Eighteen special request programs were given to a total of 492 visitors by Michael Crain, Keith Chasteen, Brian Coleman, Beth Conners, Sean Dooley, Cathy Smith, Mary Ann Crawford, David Allen and Larry Gutzler.

The Woods Lake area is now the home of 55 adult Giant Canada geese, imported from the Chicago area where they had become a nuisance at golf courses and airports.

Rend Lake

National Safe Boating Week was celebrated with a variety of interpretive and educational programs to about 990 people. Park Rangers Rachel Garren and Ray Zoanetti and Park Aid Keith McMullen were featured on radio and television programs promoting the subject of water safety. These shows combined with public service announcements and reports reached an estimated one million listeners.

The 6th Annual Fourth of July Sandcastle Building Contest drew 120 participants. The awards, donated by local merchants, were presented by Woodsy Owl.

Woodsy also represented the Corps in the Thompsonville parade escorted by the Corps fire truck. Park Aids Chuck LeCount and Greg Olwig did the honors.

Park Aid Keith McMullen presented 2 special request snake programs to 120 participants.

More than 300 children and adults enjoyed the annual Handicapped Children's Fun Day at Sleepy Hollow sponsored by Kiwanis International

Mark Twain Lake

The 3-day 4th of July weekend brought out 87,000 people. The fireworks display was enjoyed by 7,000 spectators.

Park Aid Sharon Elmore gave a water safety program, nature hike and power plant tour to members of the Two Rivers Council Girl Scouts and a similar program to Scouts from Mexico, Mo. She also presented the slide/music program "America" during the Farber City library summer reading program.

Park Aid Mary Ann Story presented "Judgment on the Water...A Lesson in Small Boating Safety" to members of B & G Hustlers 4-H Club.

The Paris Rotary Club was given a program by Park Aid Jon Graznak who discussed the upcoming Salt River Folklife Festival. Jon also presented "A Friend for All Seasons" to a group from Hannibal-LaGrange College.

Technician Anne Behrens presented "A Friend for All Seasons" to 50 teachers enrolled in a mobile workshop sponsored by the Missouri Department of Conservation.

Wappapello Lake

Park Manager Mike McClendon spoke to the Popular Bluff Rotary Club about "Customer Care."

Park Aid Sue Mueller went to Cape Girardeau to present a program to

DISTRICT DOINGS (Continued)

the Eldercare Center about the history and mission of the Corps.

The 4th of July holiday celebration turned out to be the largest event ever held at Wappapello Lake. More than 100,000 people attended the weekend of activities without any major problems developing.

Fifty-two runners participated in the 5-K "Challenger Shuttle Run". The \$260 raised will be used to help rebuild the space shuttle Challenger.

Summer Aid Shelley Needham, the lake's own resident snake-keeper, announced the birth of seven baby garter snakes to "Georgette". All are healthy and mother is recovering nicely.

Carlyle Lake

A record 454 people came to the Edible Plant Banquet and sampled some deliciously prepared milkweed flowers, lamb's quarter, cattail pancakes, blackberry ice cream and jellies.

Twenty-Two Germantown Cub Scouts were led on a nature hike, with emphasis on wild edible foods, by Park Technician Francis Walton.

Park Aids Margie Mourlam and Julie Loepker gave two off-site programs at the Okawville Community Center.

Park Aid Ken Filbeck coordinated a boating safety course for 40 participants. Several park aids taught the class.

The lake staff participated in the Clinton County Fair parade in Carlyle. Park Technicians Dave Davis and Ben Baggett were in the vehicle that pulled the water patrol boat, and Park Aids Julie Loepker, Margie Mourlam, Tammy Pfister, Kevin Meyer, and Ken Filbeck along with Park Technician Brad Laaker made an appearance with Smokey the Bear and Woodsy the Owl and staffed the display booth.

L&D26 (Replacement)

Ed Berghoff gave a talk and tour for

75 from the Sappington Day Camp and for 12 from a Construction Training School.

Berghoff teamed with Lenn Martin and Sheri Walter to conduct a tour for 46 from the Marshall-Putnam Farm Bureau.

Six students from Okawville High School came for a tour and slide show. Ed Berghoff, Sheri Walter and Farrell Burnett did the honors.

Milt Walter, Jake Findley and Sheri Walter hosted a tour for 15 students from SIU-Carbondale.

Around the District

Claude Strauser spoke to 80 members of the Cape Girardeau Lions Club on "Effects of Man's Activities on the Middle Mississippi River."

NEW PROCEDURE FOR EEO COMPLAINTS

The test of the new U.S. Army Civilian Appellate Review Agency (USACARA) is continuing. Based on Army-wide testing, several modifications have been made.

The name of the procedure has been changed from EEO Complaints Examination to EEO Fact-Finding Conference. The new name describes the process more accurately and reinforces the fact that this administrative procedure is not a hearing. The presence of the alleged discriminating official (ADO) in the conference is now limited to the time in which he or she is testifying. This change was prompted by the possible "chilling effect" the presence of the ADO may have on witnesses and to comply with EEOC guidance concerning ADOs.

The activity labor counselor will be the exclusive management representative in all cases in which the conference technique is employed. This change is required by the new AR 690-600, EEO Discrimination Complaints, which requires activity commanders to designate the activity labor counselor as the Army representative on each formal EEO complaint.



RETIREE NEWS

The debilitating temperatures of mid-July did not keep everyone huddled next to their air conditioners. Thirty-two folk gathered in Pietro's basement for the monthly get-together.

Newton Amos dropped by--just returned from South Carolina and ready to head for the Ozarks.

Corps retirees sure seem to be a nomadic bunch. Joe Pollaro announced that 16 of the group will fly to Acapulco, Mexico, to join a cruise through the Panama Canal to San Juan, Puerto Rico, aboard the Royal Prince.

A report was given that Joe and Loni Stalder are doing well at Lake of the Ozarks.

There was a hue and cry raised about the omission of the Public Affairs one number from the Bulletin (well, Elmer Huizenga complained and he comes on like a crowd). Anyway, we will probably regret it but here it is: 263-5662. If you have items (gossip) of interest to retirees, please pass them along.

There were some questions raised about ID cards for retirees. Current policy provides for each retiree to be issued an ID card, with photo, which identifies the card-owner as a federal annuitant. If you have lost, or never received, your card, you may contact PO-S (263-5538) and make an appointment to have one made.

REMINDER: August luncheon is the 21st!

A boss is a person who's late when you're early and early when you're late.

TELEPHONE TECHNIQUES AND TIPS

Unnecessary calls to directory assistance are time consuming. Many people think directory assistance is faster than other telephone number sources. However, a list or book near your telephone is faster for you and does not tie up your telephone equipment unnecessarily.

In addition, directory assistance calls incur a charge to the station number from which the call was placed.

When you "let your fingers do the walking" through the telephone directories, either the Southwestern Bell directory or the Defense Metropolitan Area Telephone System-St. Louis (DMATS-STL) directory, you save time and money. In addition to telephone numbers and street addresses, your telephone directories contain the following valuable information:

- a. A place for emergency numbers (fire, police, etc.).
- b. Dialing instructions.
- c. Long distance rates.
- d. Area codes and much more.

The telephone directory should be accessible. If it is near the telephone, you will be more likely to refer to it. When looking up a number in your telephone directory, jot it down for future reference. This will avoid unnecessary calls to the attendant or the outside operator, as well as keep your bill down to a minimum.

All station users should have access to current directories and be familiar with its contents. Call your Telephone Service Officer (TSO) if additional copies are needed.

For further information on telephone techniques, equipment or billing call 263-3054.

From DMATS-STL

