

Mattingly, Jacqueline MVS

From: Sambrook, David [DSambrook@icfconsulting.com]
Sent: Thursday, May 01, 2003 10:11 AM
To: Cotner, Sharon R; Mattingly, Jacqueline
Subject: CommentWorks

Dear Ms. Cotner and Ms. Mattingly,

I saw the Notice of Availability of the Feasibility Study and Proposed Plan for the cleanup of North County in this mornings register. Given the large volume of public comments that these notices sometimes receive, I believe that ICF Consulting's CommentWorks software tool can help you streamline your comment review and analysis process. To understand what CommentWorks can do, please take our e-Tour, a narrated multimedia presentation, at www.commentworks.com. Also, check out the CommentWorksSM factsheet at the bottom of this message. CommentWorks can save you time and money.

We have used CommentWorks at several agencies to streamline the comment response effort attached to a proposed rule, EIS, and other documents. The EPA, NRC, and OSHA to name a few, found real value to the software. I would like to discuss the benefits of CommentWorks with you. I would be happy to schedule a meeting to demonstrate the system or to answer any questions you may have. Please feel free to contact me at anytime.

I look forward to speaking with you soon. Thank you very much for your time.

<CW_fed.pdf>

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5/1/2003

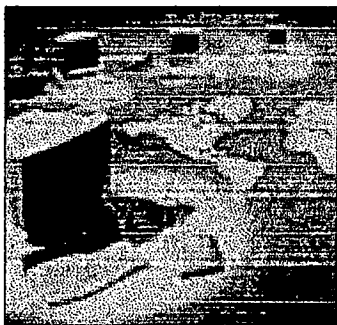


CommentWorksSM for Federal Regulators

Web-based software cuts time and effort to collect, analyze, and track public comments.



Transforms a paper-based process often filled with headaches into a reliable and user-friendly electronic process.



Federal agencies routinely request public comment on proposed regulations and other documents. Receiving, tracking, and analyzing these comments is often difficult, time-consuming, and subject to severe time pressures. The proliferation of e-mail and the Internet has increased the volume of comments and the expectations of the public. In this environment, ICF Consulting's software application can help you succeed.

How Does CommentWorksSM Improve the Comment-Response Process?

Features

Over the past four years, our regulatory and IT experts have developed and refined CommentWorksSM. This Web-enabled system allows you to:

- Receive comments through an agency Web site, if desired
- Post public comments and other materials to the Web site
- Categorize and sort comments
- Draft, edit, and approve comment summaries and responses
- Track the status and resolution of issues raised in public comments
- Conduct full-text searches of comments and other documents
- Build and maintain a lasting issue-oriented knowledge base

Benefits

CommentWorksSM supports rulemakings of any size, but adds greatest value for controversial proposals. Benefits include:

- Faster processing and documentation

- More efficient and thorough analysis and review
- Rapid identification of public concerns
- Better project communication and performance tracking
- Improved accountability and stakeholder relations
- Clearly documented legal basis for decisions

What Do I Need on My PC to Run CommentWorksSM?

- Windows 98, 2000, XP, or NT 4.0 or greater
- Microsoft Internet Explorer 5.x or greater or Netscape 4.x or greater
- 64 MB RAM

How is CommentWorksSM Priced?

ICF Consulting typically licenses CommentWorksSM on a monthly basis. The price depends on the number of authorized users. As part of a standard use agreement, ICF Consulting will provide secure and reliable access to the software application, conduct initial system set-up, and provide training and end-user support. Call for more information on pricing.

What Additional Services Does ICF Consulting Offer?

ICF Consulting also offers:

- Training on the effective management of comments
- Administrative support, such as scanning, proofreading, and importing documents into the system
- Drafting comment summaries and responses
- Expert policy analysis and regulatory development support

These services are available under several GSA schedule contracts.

Satisfied Customers

CommentWorksSM clients have included the Environmental Protection Agency, Occupational Safety and Health Administration, Nuclear Regulatory Commission, Department of Energy, and various contractors. For example:

- EPA has successfully used CommentWorksSM to address thousands of comments on several proposed rules. One EPA program is using CommentWorksSM as an enterprise solution across multiple rulemakings to foster efficient and consistent response development.
- CommentWorksSM enabled OSHA to meet an aggressive schedule in addressing more than 7,000 comments on its controversial ergonomics proposal.
- On one NRC project, from a team of more than 100 staff, four federal agencies and seven consultants jointly used CommentWorksSM to rapidly address comments on a draft environmental impact statement.
- With CommentWorksSM, DOE completed the largest federal divestiture ever within 30 days of the close of the public comment period.
- A team of consultants preparing an EIS for a controversial rail construction project are using CommentWorksSM to handle comments in the pre-scoping, scoping, and formal comment phases of the project.

About ICF Consulting

ICF Consulting is a leading management, technology, and policy consulting firm. It draws on extensive industry knowledge, credentialed professionals, and innovative analytics to develop solutions to complex energy, environment, emergency management, community development, and transportation challenges. ICF Consulting successfully implements strategies and analyses in these areas through its expertise in information technology, organizational improvement, and communications. Since 1969, ICF Consulting has been serving major corporations, government at all levels, and multi-

national institutions from key business centers in North America, Europe, and the Pacific Rim.

ICF Consulting is headquartered at 9300 Lee Highway, Fairfax, Virginia 22031 USA with offices worldwide.

For more information about ICF Consulting or CommentWorksSM, contact Michael Berg at 703-934-3334 or mberg@icfconsulting.com. Also, check out www.commentworks.com.

FUSRAP Document Management System

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Further Info?
☐

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E-mail of comments on North County FS/PP

Author/Originator
David Sambrook

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Recipient(s)
Sharon Cotner

Company (-ies)
FUSRAP

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Comments

Include in which AR(s)?

- ☒ North County
☐ Madison
☐ Downtown
☐ Iowa

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